

John Lutz  
Vice Chancellor for  
Information Technology

Distributed Technology  
Services  
Penny Peirce

Business Operations  
Kim Mallory

Technology Support  
Jeff Kimble

Core Infrastructure  
Esfandiar Zafar

Customer Relations &  
Project Mgmt.  
Jason Reusch

- Local Development
- Desktop Support
- Faculty Support
- Application Hosting
- Classroom Technology
- Student Support
- Servers

- Finance
- Resources
- SLA
- IT Dashboard

- Desktop Support - Clinical
- Desktop Support - Admin
- Enterprise Monitoring
- Application Development

- Application Hosting
- Co-Location Hosting
- Email & Collaboration
- Hill Center Data Center
- Production Support
- Desktop Support - UMDP
- Operator Services
- Infrastructure Servers
- VUMC Data Center

- Portfolio Project Management Process
- School Relationship Management
- VUMC Relationship Management
- Project Management
- Admin/Finance Rel. Management
- Research Relationship Management

Application Dev &  
Integration  
Dan Nanto

IT Risk  
Monroe Wesley

Security Operations  
Sal Ortega

Network Services  
Dave Mathews

Application Infrastructure  
Darryl Boone

IT Service Management  
Andrew Hutchinson

- Identity
- Application Development
- Business Intelligence
- Vendor Systems Support

- Risk
- Compliance/Audit/Regulatory
- Strategy

- Network and Application Security
- Sec. Incident Response

- Data
- One Network
- Voice

- Application Servers
- Storage
- Database Administration
- Application Hosting
- Application Administration
- Mainframe Support

- MC Help Desk
- ITS and Student Help Desk
- ITIL